



**SILS is committed to safeguarding
all our students and staff from
harm**

office@silsschools.org

www.silsschools.org



Family & Student Safeguarding Guide

Southwark Inclusive Learning Service

SILS is closed from Friday 17th July until Thursday 3rd September 2026

This guide is for students, parents, carers and families - keeping everyone safe during school holidays and term time

IMMEDIATE HELP

If you or someone you know is in immediate danger

999

Police/Fire/Ambulance

020 7525 1921

MASH Safeguarding
(Mon-Fri 9am-5pm)
mash@silsschools.org.uk

020 7525 5000

Out of Hours Emergency
(Press option 3)

Online referrals: care@southwark.gov.uk (Search 'MASH Social Care referral')

You have the right to be safe. Trust your instincts. You're not alone.

SILS Safeguarding Team

Jon Furlong
Designated Safeguarding Lead
0207 525 1150
07894229802

office@silsschools.org.uk | www.silsschools.org

Childline - 24/7 Support

Phone: **0800 1111**

Online: childline.org.uk

1-2-1 Chat: Available online

Free, confidential support for anyone under 19

Kooth - Online Counselling

Website: [kooth.com](https://www.kooth.com)

Live Chat: Mon-Fri 12pm-10pm

Weekends: 6pm-10pm

Anonymous support for ages 10-25. Self-help available 24/7

School Nursing (ChatHealth)

Text: **07547 532156**

Hours: Mon-Fri 9am-5pm

Response: Within 1 working day

Confidential health advice for ages 11-19

NSPCC Support

Email: help@nspcc.org.uk

Hours: Mon-Fri 10am-6pm

Website: [nspcc.org.uk](https://www.nspcc.org.uk)

Support for children and worried adults

Physical Health Emergency

Visit your nearest A&E department or call 999

Family Support Services

Family Early Help Service

Email: earlyhelp@southwark.gov.uk

Phone: **020 7525 1922**

Family support, school attendance help, and parenting advice

Private Fostering

Phone: **020 7525 1921**

Email: MASH@southwark.gov.uk

If staying with friends/family who aren't legal guardians

Additional Southwark Support Services

The Next Mental Health

Text: 07871946763 • Ages 13-25 • Tue/Thu 3.30-5.30pm, Sat 10am-2.30pm

Billy Youth Project

020 4559 9587 • Mon-Thu 4.30-7.30pm • Tutoring & counselling

CAMHS Crisis Line

020 3229 5986 • Mental health emergencies

Southwark Wellbeing Hub

0800 388 8433 • Peer support for all ages

METRO Spark (LGBTQ+)

020 8365 5064 • Ages 13-19 • Youth groups & support

Change, Grow, Live

020 3404 7699 • Substance abuse support

Parenting Support

belshay.gilbey@southwark.gov.uk • Family workshops & TAP-in sessions

Young Carers Support

If you care for family members • Contact SILS for referral

During School Closure: Professional emails to SILS will be checked sporadically. Most emails will be responded to when we return on Tuesday 3rd September.

For Parents/Carers: If you have concerns about your child's safety or wellbeing, don't wait - use the emergency contacts above or contact MASH directly.

**If you have any concerns please
contact:**

**The Designated Safeguarding
Lead: Mr J Furlong**

**Contact Details: 0207 525 1150 /
07894229802**

**In case of an emergency please
call 999**